Reset my Password

1. Go to the SMTAFE Student Portal (https://www.southmetrotafe.wa.edu.au/) by hovering over “Current Students”, then clicking “Student Portal”.

2. Open the “Having Trouble Logging In or Using Your Password?” section (below the login buttons).

3. Click the password reset link.

4. Enter your student email address
   For example, 3000123@tafe.wa.edu.au

5. Enter the security characters as displayed on your screen.
   For example, xs5vvgs

6. Click next.

7. Select a contact method for the verification code; e.g. email or text.

8. Check your email or phone for the verification message, and enter it into the field.

9. Create a new password.

   Please note:
   - Passwords must contain 10-16 characters
   - Do not use your name, date of birth, or student ID
   - Must contain at least one character from three of the following categories: uppercase, lowercase, number, special character
   - Passwords cannot be reused

Password example: Avoc@dosalad1